## Mason City Clinic Job Description

Job Title: Clinic Nurse

Department: Nursing – Various specialty departments

#### **JOB SUMMARY**

The Clinic Nurse is a professional nursing position that provides quality patient care and is a patient advocate.

#### ORGANIZATIONAL SUMMARY

- A. Reports to: Clinic Nurse Manager/Clinic Nurse Supervisor
- B. Supervises: None
- C. Key Working Relationships: Providers, Vendors, MercyOne and Mason City Clinic Administration, MercyOne Director, Clinic Nurse Manager/Clinic Nurse Supervisor, clinic staff, and other departments/representatives within Mason City Clinic, MercyOne-North Iowa, and network hospitals/clinics.
- D. Primary Customer Groups: Patients and families served within MercyOne-North Iowa

E.	E. Age/Population of Patients Served:									
		Neonatal		Adolescent		Geriatric				
		Pediatric		Adult	Х	All Ages				

### **ESSENTIAL FUNCTIONS**

- A. Escorts patients to exam rooms. Obtains and documents data to include, but not limited to, chief complaint, allergies, vital signs, pain level, medication history, and fall risk. Obtains and reviews basic health history information. Anticipates and prepares exam room with equipment and supplies required for the visit. Prepares patient for specific examination required including removal of bandages, splints, casts or other wound coverings and other patient- care procedures. Assists with exam/procedures as requested. Prepares patient and necessary instruments, scopes, sutures, bandages, and other needed supplies specific to the procedure.
- B. Utilizes written policies and procedures, and universal precautions when performing laboratory/diagnostic tests. Reports and documents all critical lab/diagnostic test values to the provider. Performs, maintains and documents quality controls as applicable/requested (i.e., logs, proficiency test, maintenance records, etc).
- C. Assists in scheduling patient for office appointments, lab/diagnostic tests/referrals, procedues/surgery. Reviews written test preparation handout with patient and documents in medical record.
- D. Ensures prior authorization process is signaled for testing and procedures as indicated.
- E. Utilizes proper procedure for administering medications and treatments with emphasis on patient safety. Documents administration of medications.
- F. Under direction from the physician, performs test and procedures on patient following established procedures. Examples include but not limited to performing ear washes, administering enemas, administering vaccines and injections, casting, splinting, administering of chemotherapy agents or other hazardous medications, and packing of wounds.
- G. Prepares procedure or testing specimens for off-site processing and delivers specimens to

- appropriate place for processing. Retrieves specimen reports, updates provider with results, and ensures patient is notified of results.
- H. Documents notification/follow-up of phone messages under direct supervision of a provider.
- I. Maintains a positive working relationship with co-workers, medical staff, and personnel of other departments, and assists customers as necessary
- J. Assists in cost containment by maintaining an adequate quantity of supplies in work stations and exam/procedure rooms, (lab also if applicable).
- K. Assists in assessing patient's/family's knowledge of health/illness. Assists in providing patient/family education by assisting in developing, implementing, and evaluating teaching plan.
- L. Supports Process Excellence concepts and participates in continuous process improvements to ensure quality patient care and improve customer satisfaction
- M. Documents patient complaints and symptoms. Assists with implementation of nursing interventions, medical interventions, and evaluation process of planned interventions. Facilitates communication among all team members regarding the patient's plan of care. Assists with Providers plan and evaluation of medical interventions.
- N. Maintains required department confidentiality and abides by HIPPA regulations.
- O. Takes an active role in enhancing ability to carry out job functions through personal and professional/job-related growth and development, and participates in medical center and/or departmental education programs.
- P. Supports and abides by all departmental, and safety policies and procedures. Proactively identifies safety concerns surrounding the work environment.
- Q. Performs other responsibilities as requested by nursing manager/nursing supervisor/other members of the management team.

#### **ADDITIONAL FUNCTIONS**

- A. Participates in the training, orientation, and education of new employees.
- B. Serves as clinical resource person for patients, other clinic staff, and providers.
- C. Functions as a team member by providing back up when needed.

### **POSITION QUALIFICATIONS**

### A. Education:

- 1. Graduate of a school of nursing is required.
- 2. A current Iowa License as a Practical Nurse or Registered Nurse is required.

### B. Experience:

- 1. Six months of experience in an ambulatory setting preferred.
- 2. Additional experience involving computerized data equipment is preferred.

## C. Special Skills and Competencies:

- 1. Communication skills with the ability to maintain and display professionalism with customers and coworkers.
- 2. Organizational skills and attention to detail.
- 3. Flexibility and adaptability.
- 4. Skills in preparing records and documenting in the EMR including good typing skills.

х	Must provide proof of <b>Basic Life Support</b> (BLS Healthcare Provider, American Heart Association; or American Red Cross, Professional Rescuer-LIVE class only) via current card prior to employment or within 60 days of hire and maintains current status.							
	Completes Mandatory Reporting: Child and Dependent Adult Abuse requirement							
Х	within 6 months of hire and renews this requirement every 3 -years.							
	Completes Advanced Cardiac Life Support (ACLS) – American Heart Association within							
	6 months of hire and maintains current status.							
	Completes <b>Pediatric Advance Life Support (PALS)</b> – American Heart Association within							
	6 months of hire and maintains current status.							
	Completes Neonatal Resuscitation Program (NRP) – American Heart Association							
	within 6 months of hire and maintains current status.							
	Completes MANDT Training within 6 months of hire and maintains current status.							
	Completes Trauma Nurse Core Course (TNCC) within 6 months of hire and maintains							
	current status.							

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Required to operate	MercyOne Vehicle	e Perso	nal Vehicle	_X N/A
Frequency of operation: _	daily	weekly	_ monthly	quarterly
List any special licenses or	requirements for N	/lason City Cli	nic/MercyOne	vehicle operation:

Note: If required to operate vehicle, will need to maintain valid driver's license and provide proof of adequate insurance coverage.

# **MACHINES, TOOLS AND EQUIPMENT**

- A. (List machines, tools and equipment that serve a major function of the job, use group titles of equipment, identify unique or specialized equipment.)
- EKG

Nebulizer

Emergency

Equipment

equipment

• Department specific

testing & procedure

- Telephone

  - Pulse Ox
  - Computer
  - Multi-function
    - device
- Primex Medication monitor
- Computer

# **REVIEWED/COMPLETED BY:**

Title	Name
Mason City Clinic Administrator	Dana Young, MBA
MercyOne Nursing Manager Specialty Clinic at Mason City Clinic	Ruth Bierschenk, RN
MercyOne Interim Director of MercyOne Specialty Clinic at Mason City Clinic	Charles Kelch

Vital sign equipment

# **VII. PHYSICAL JOB DEMANDS**

Department: Nursing Various Departments	Mason City Clinic	Position: Clinic Registered Nurse
ESSEN is marked with an X if the particular demand or category is relevant to the purpose of the job.	SIDE refers to the side or limb required to execute a task. If it is marked E, it indicates either side, the most common choice is listed first. D refers to dominant and B to both sides.	Frequency Ratings Continuously- 67-100 % or 62 times an hour Frequently – 34-66 % or 12-62 times an hour Occasionally – 0-33 % or 1-12 times an hour Rarely- 7 or less times a day (R) Weekly – Once a week (W)

Phy	rsical Demands	E S E N	S I D E	Rarely/ Weekly	O C C A S	Freq.	Cont.	Max. Weight (lbs.)	Usual Weight (lbs.)	COMMENTS
	Lifting - Floor to waist	Х			10 lbs.					
	Lifting - Waist to Shoulder	Х			7 lbs.					Chart / supplies
	Lifting – Shoulder to Over Head	Х			2 lbs.					Supplies
	Carrying - With Handles	Х		5 lbs. Rarely						Nebulizer
	Carrying - Without Handles	Х		35 lbs. Rarely 50 lbs. Weekly	15 lbs.					Patient Sterilization bins
S	Pushing - Upper Extremity	Х		•	10 lbs.					Office chair 3 ft.
T R	Pushing - Hip/Leg Assist	Х		50 lbs. Weekly	35 lbs.					Patient in wheelchair / Cart with supplies 30 ft.
E N G	Pulling - Upper Extremity	Х			10 lbs.					Office chair 3 ft.
T H	Pulling - Hip/Leg Assist	Х		50 lbs. Weekly	35 lbs.					Patient in wheelchair / Cart with supplies 5 ft.
"	Reach - Shoulder or Above	Х		Rarely						Stocking supplies
	Reach – Shld/Above extnd			Weekly						
	Reach - Below Shoulder	Х				Х				Drawers
	Reach - Bel. Shlder extnd			Weekly						
	Handling	Χ				Х				
	Gripping	Х				Х				Blood pressures / gait belt / wheelchair handles
	Fine Finger Movements	Х				Х				Computer
Е	Aerobic (percent)	Χ						95 %		
N	Anaerobic (percent)	Χ						5 %		

						•	•			
Phy	rsical Demands	E S S E N	S I D E	Rarely/ Weekly	O C C A S	Freq.	Cont.	Max. Weight (lbs.)	Usual Weight (Ibs.)	COMMENTS
R G	High Energy	Х	_					95 %		
G	Expenditure									
	Low Energy Expenditure	Х						5 %		
	Neck - Static Flexion	Χ			Х					
	Neck - Static Neutral	х				Х				
	Neck - Static Extension	Х		Rarely						
	Neck - Rotation	Х				Х				
	Throwing							N/A		
	Sitting	Х			Х			,		
Р	Standing	Х				Х				
0	Walking	Х				Х				
S T	Climbing - Arms and Legs							N/A		
U R	Climbing - Legs Only	Х			Х			Stairs		
E	Bending/Stooping	Х			Х			Patient c	are	
-	Crouching	Χ			Х					
+	Kneeling							N/A		
	Crawling							N/A		
М	Twisting	Χ				Х		Patient c	are	
0	Balancing							N/A		
	Running/jumping							N/A		
	Traveling	Χ			Х			Outreach	ı	
	Work Alone	Χ				Х				
G	Interact with Public	Х					Х			
E N	Operate Equip/Machinery	Х				Х				
	Irregular/Extended Hours	Х			Х					
	Hearing - Conversations	Х					х			
P E	Hearing - Other Sounds	Х				Х				
R	Vision - Far	Χ				Х				
С	Vision - Near	Χ		-		Х				
E	Vision - Color	Χ			Х					
P	Vision - Depth	Χ				X				
T	Feeling (Tactile)	Χ			Х					
0	Reading	X x				Х				
N	Writing	Χ				Х				
	Speech	Χ					Х			
W	Inside Work	Χ					Х			
О	Outside Work							N/A		
R	Hot Conditions >77			Weekly						
K	deg. F	]								

Phy	sical Demands	E S S E N	S I D	Rarely/ Weekly	O C C A S	Freq.	Cont.	Max. Weight (lbs.)	Usual Weight (lbs.)	COMMENTS
1 119	Cold Conditions <50	14	_							
Е	deg. F							N/A		
N	Humid			Weekly						
V	Dust							NA		
1	Vapor Fumes	Χ			Х					
R O	Hazardous Machines							N/A		
N M	Proximity to Moving Object	Х				Х		Congeste	ed halls an	nd nursing stations
E	Noise	Χ				Х				
N	Electrical Hazard	Χ			Х					
Т	Sharp Tools	Χ			Х			Needles	/ Blades	
	Radiant/Thermal Energy	Х		Rarely						
	Slippery Conditions	Χ		Rarely						
	Vibration and Related	Х		Rarely						
	Chemical Irritants	Χ			Χ					
	Organic Substances	Χ				Х				
	Medical Waste	Χ			Х					
	Blood Products	Χ			Χ					
	Congested Worksite	Χ				Х				
	Lighting - Direct	Χ			Χ					
	Lighting - Indirect	Χ				Х				
	Lighting - Adjustable	Х		Rarely						
	Lighting - Fluorescent	Х				Х				
	Lighting - Incandescent	Х			х					
	Lighting - Shadows etc.	Х			х					

Comments:

Effective Date: March 2021 Updated: April 2021